

FIG. 3

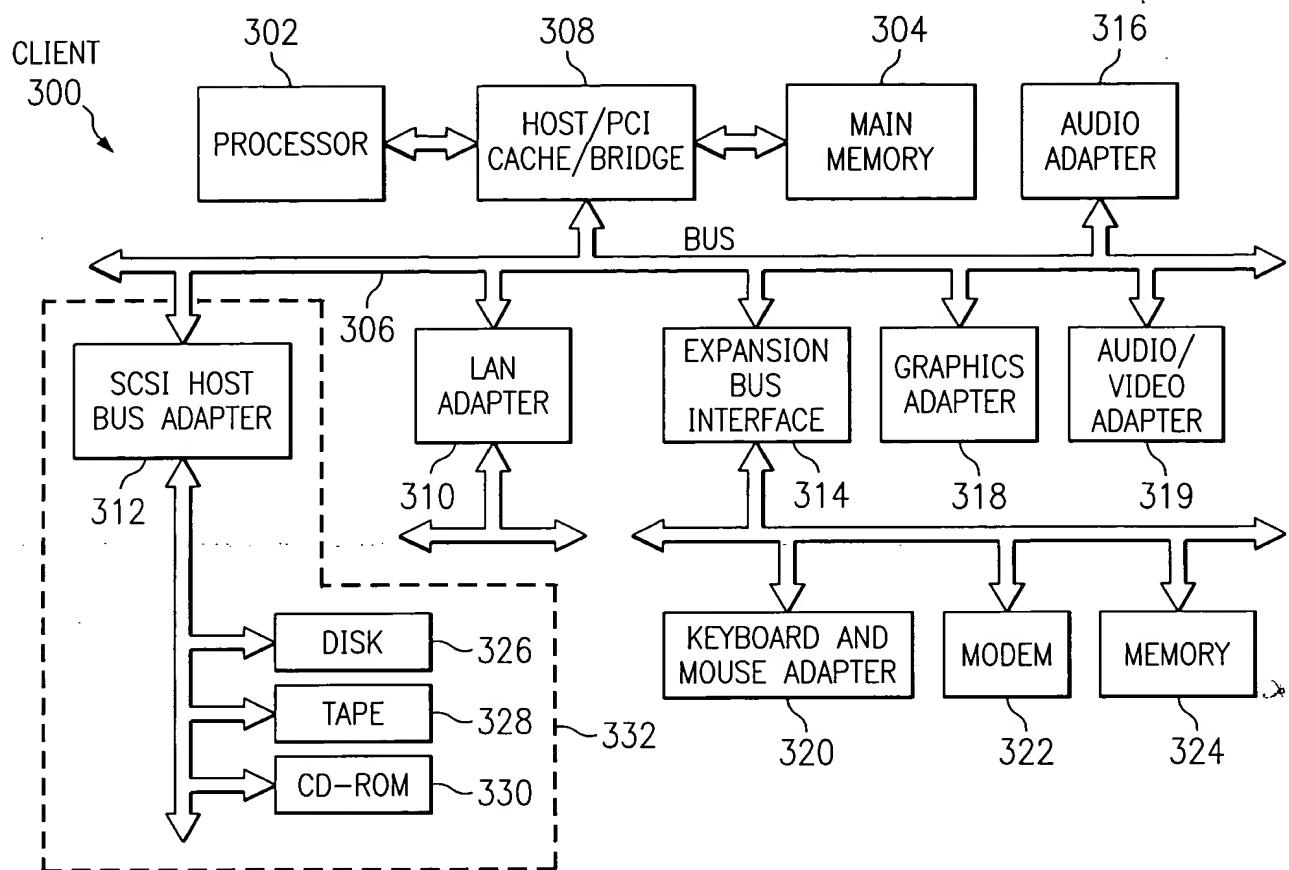
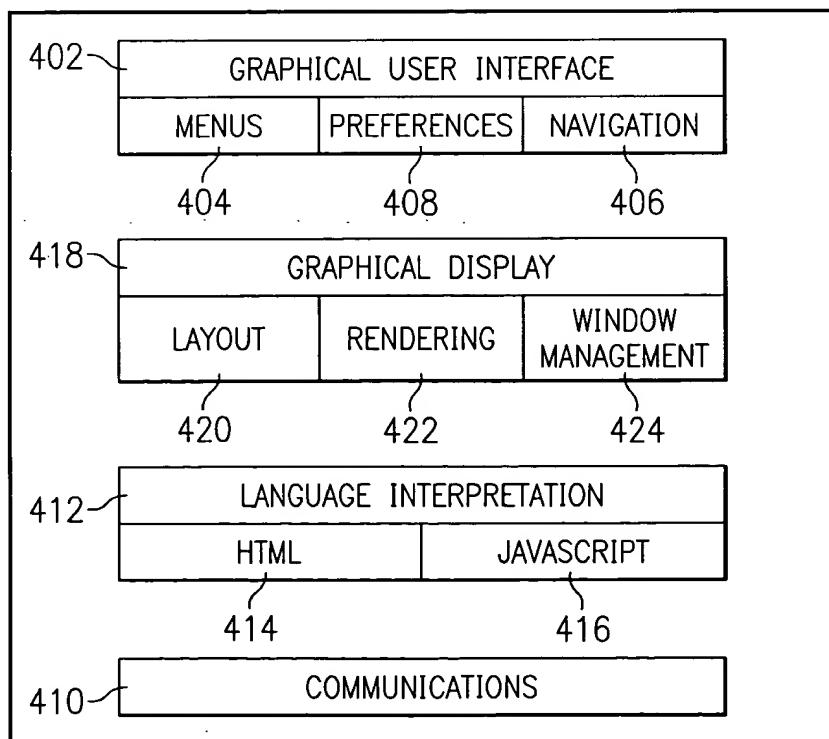


FIG. 4



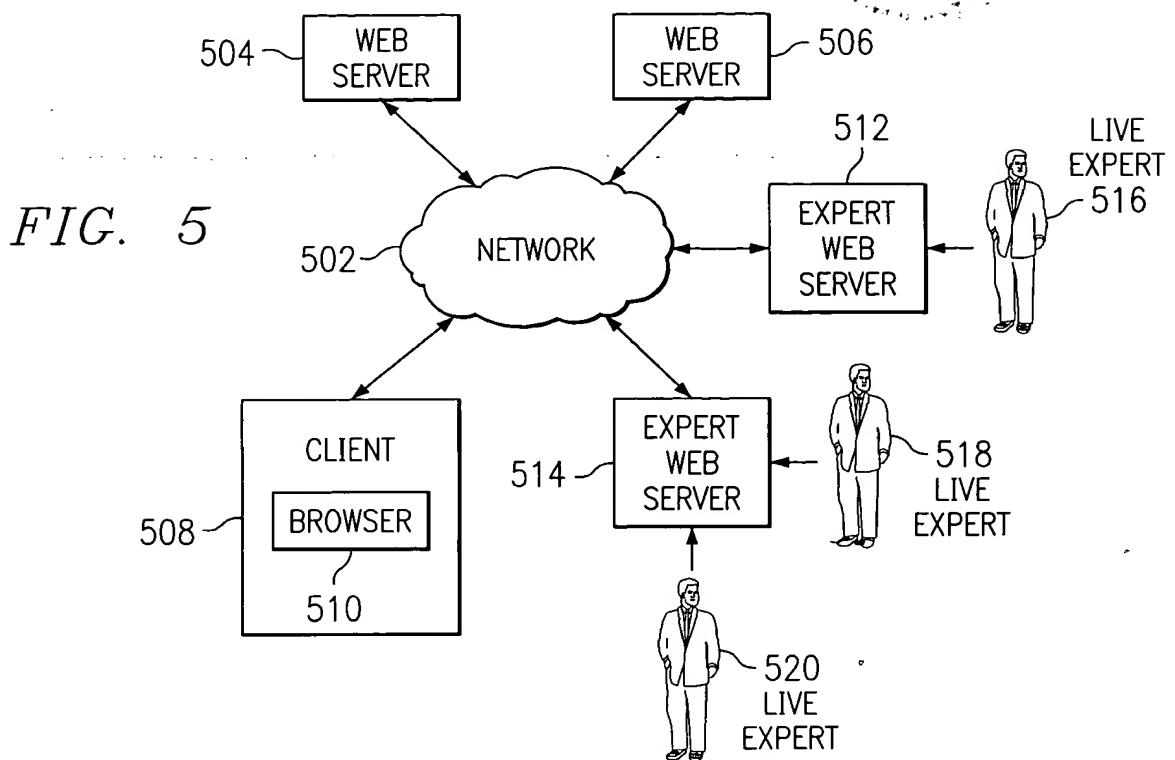


FIG. 6

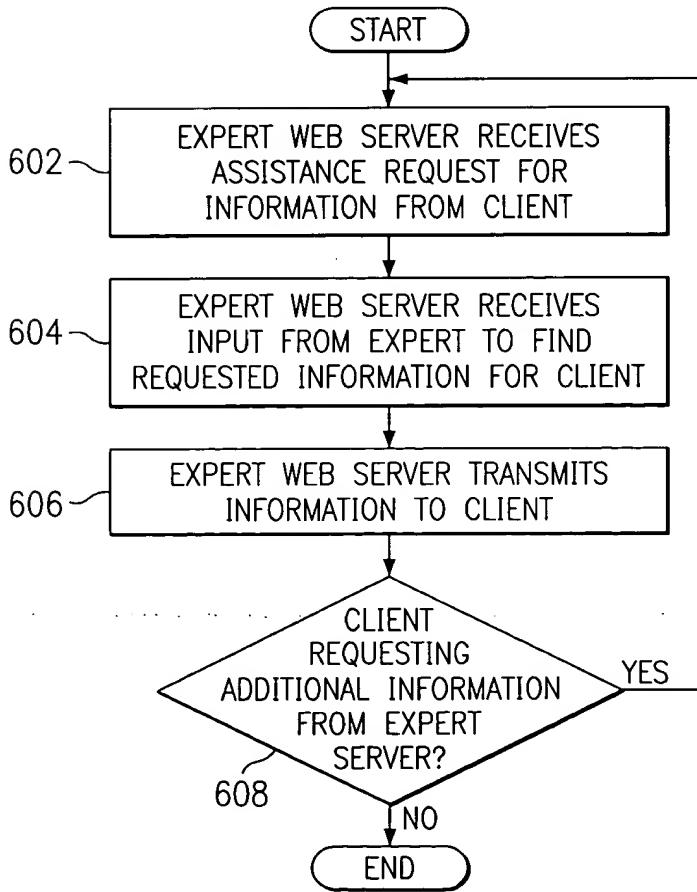
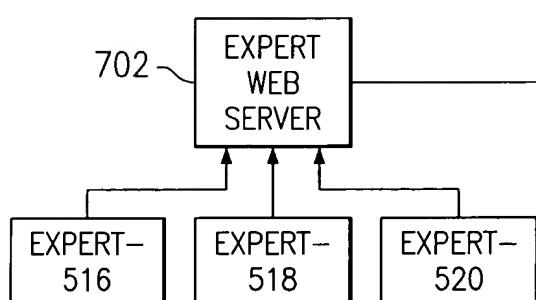


FIG. 7



EXPERT	CONNECTED?	AVAILABILITY	RATE
516	CONNECTED	9AM-5PM	\$5.00/HR
518	NOT CONNECTED	10PM-5AM	\$10/HR
520	CONNECTED	11AM-2PM	\$15/HR

700

FIG. 8A

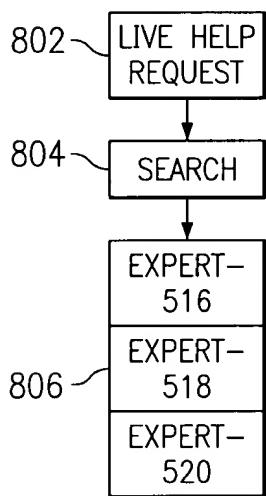


FIG. 8B

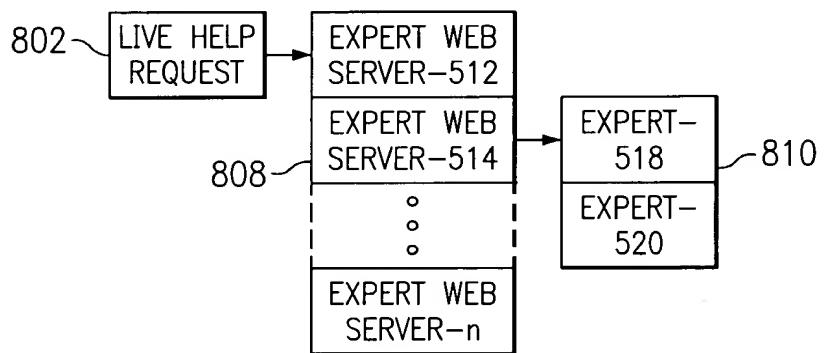


FIG. 9

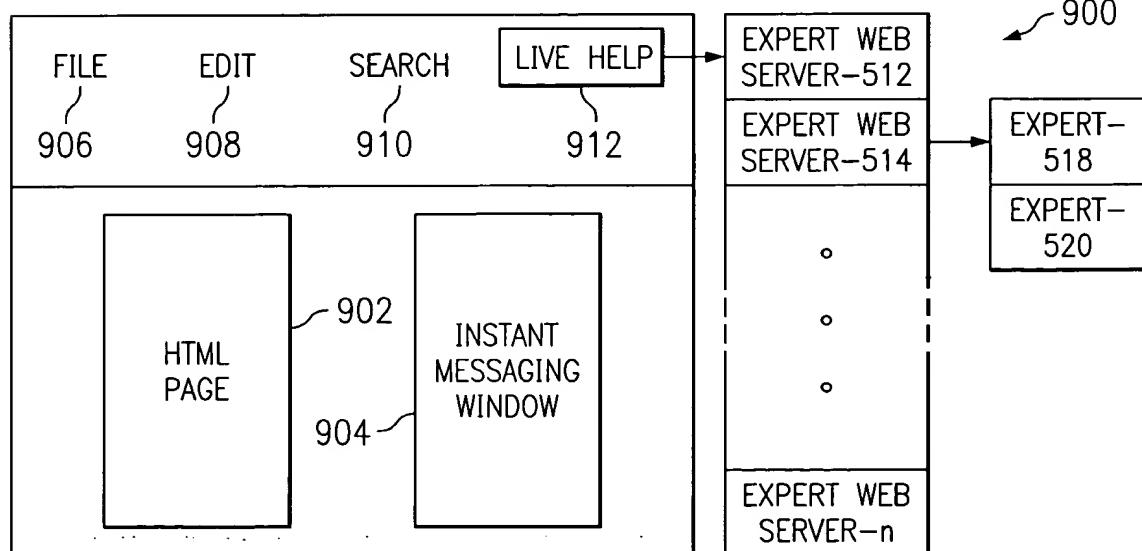
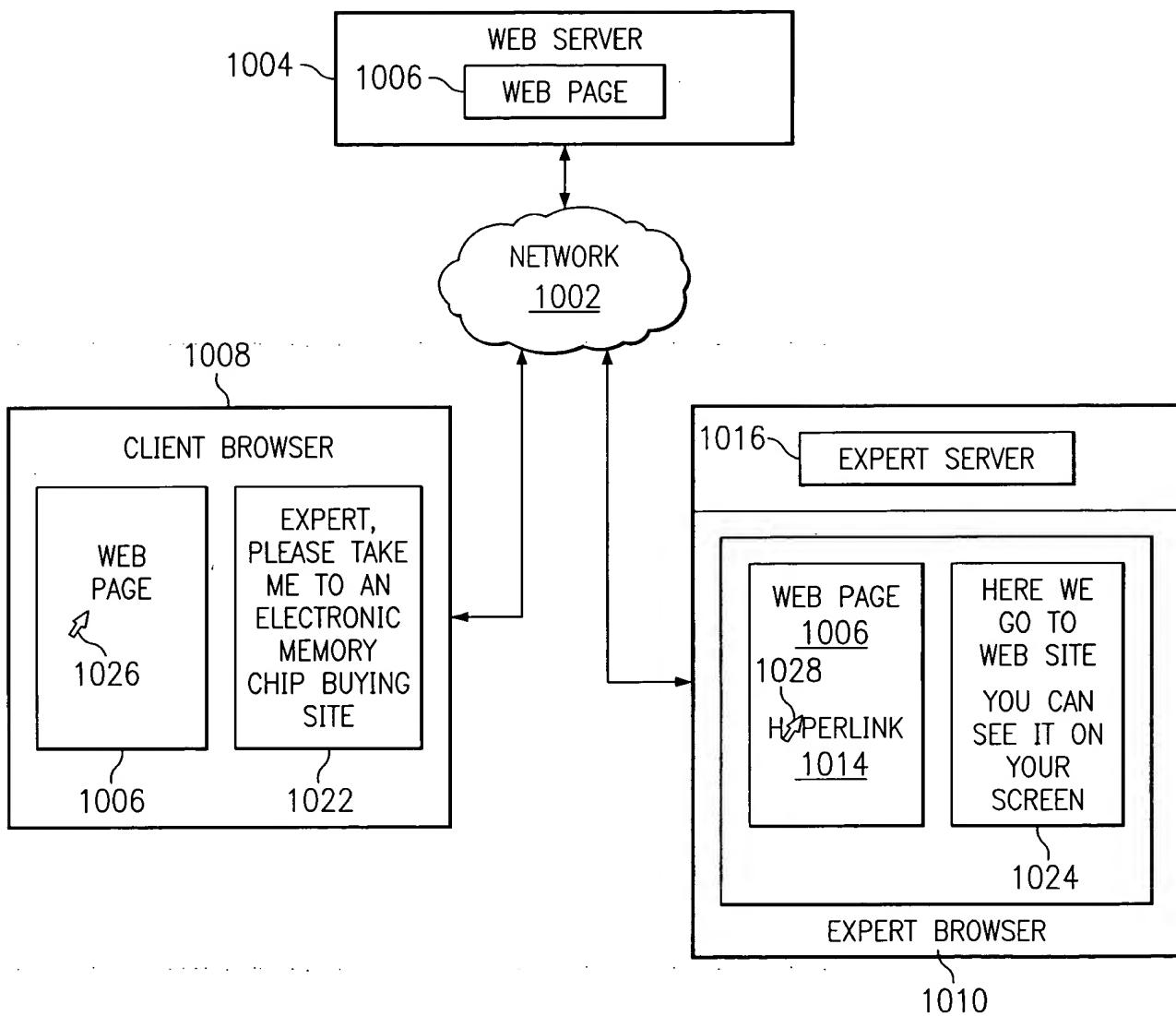


FIG. 10



00011000-4523-4600-9000-000000000000

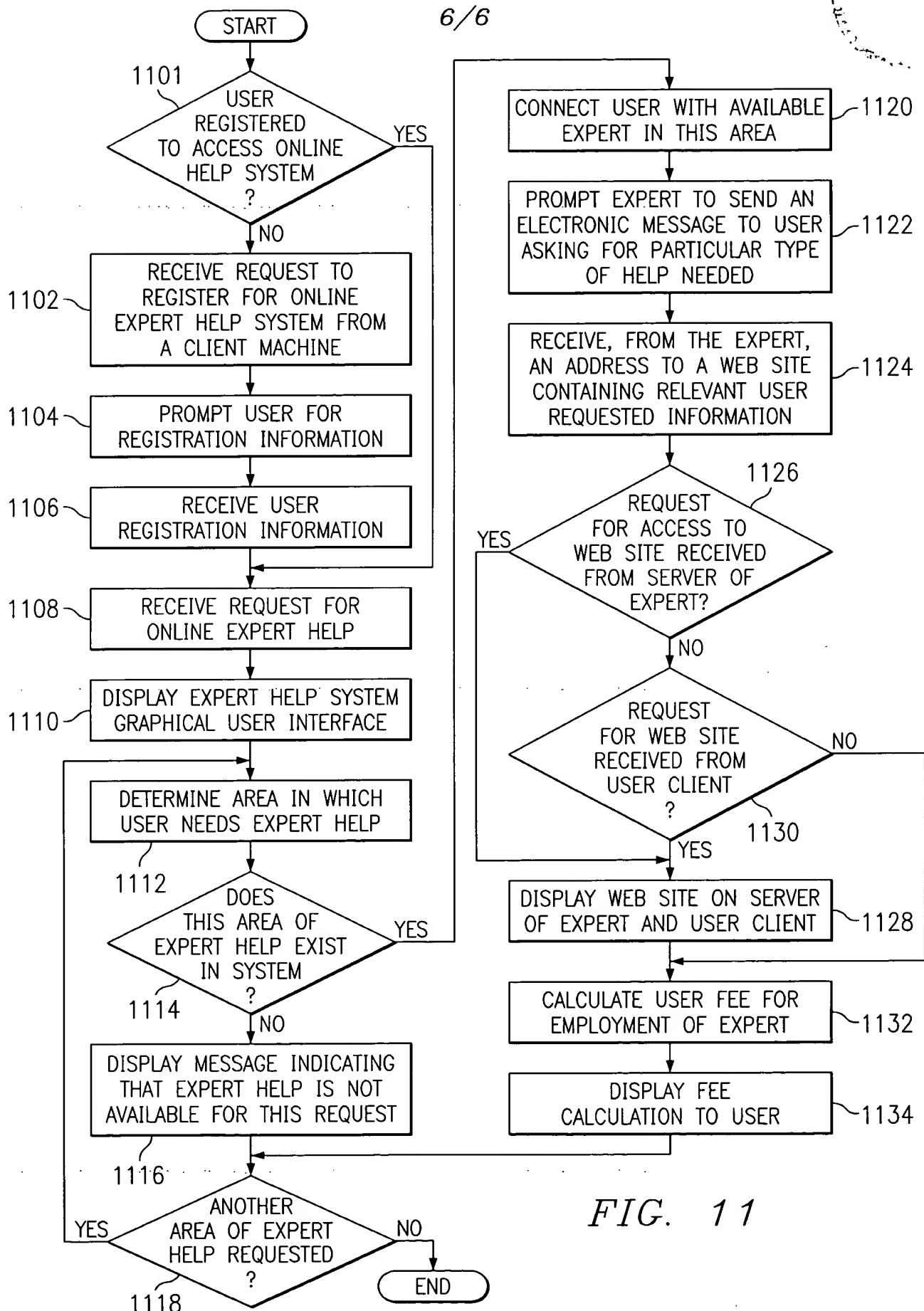


FIG. 11